

Cloud5 In-Room Entertainment and FTG



Cloud5 Best In Class TV Solutions

Give your guests the TV experience they expect with the reliability and support your property deserves. Cloud5 provides properties with In-Room Entertainment and Free-to-Guest (FTG) TV solutions, backed by the same superior service, network expertise, and 5-star support that 5000 brands trust.

As a leading IT solutions and services provider, we ensure seamless installation and ongoing support, so you can focus on delivering an exceptional stay. Let's upgrade your property to Cloud5's latest TV experience solution. **Contact us today!**



Cloud5 Benefits:

One Hand to Shake:

Cloud5 delivers In-Room Entertainment, FTG, HSIA, and Voice services under one roof, simplifying vendor management and providing a single, reliable point of contact for your mission-critical systems.

One Process to Follow:

Our experienced project managers and certified technicians ensure every installation is smooth, efficient, and hassle-free.

One Call to Make:

In the event your property needs help, our expert support staff and dedicated customer success managers are available 24/7 to assist and rapidly resolve issues.

The Cloud5 Difference:

- 20+ years of hospitality technology expertise
- Triple play solution provider: HSIA + Voice + TV
- Dedicated Customer Success Managers
- In-house project management office with deep hospitality expertise
- 24/7 support and service desk
- 5-star rated install teams
- Consistently ranked #1 LSP for leading hotel brand
- Mitel Partner of the Year 2021, 2022 & 2023
- Full North American Coverage

Cloud5 In-Room Entertainment and FTG



In-Room Entertainment

As an approved In-Room Entertainment provider, Cloud5 powers the following:

- **Interactive Channel Guide:** View program descriptions and TV schedules.
- **Welcome Message:** Tied to the PMS system and welcome each guest by name.
- **View Amenities:** Order food, book spa appointments, request more towels, etc. from the guest remote.
- **View the bill and checkout**
- **Streaming Applications:** Provides built-in access to Netflix, YouTube, Pandora, and more.

Free-To-Guest:

- Cloud5 also provides a complete free TV channel lineup via the DISH® Network
- Comprehensive channel lineup powered by DISH® Smartbox
- Commercial grade dishes 3x more powerful than residential dishes and built to withstand the elements
- DISH Smartbox head-end overbuilt for failover and self-healing to ensure consistent programming services

