Cloud5 Project Management

Simplify Project Management with Cloud5

To provide a superior stay to guests, hotels must manage a myriad of systems, including elevators, circuits, Internet, point-of-sale, voice, time clocks and printers. However, most hotels lack a full-time systems manager and front desk staff often get pulled away from guests to troubleshoot systems issues. Cloud5 Project Management Services provides expert oversight so your front staff can focus on what they excel at -- assisting guests.

Your Systems, Our Expertise

- **Committed Partner:** Our partnership means you'll experience less stress and require fewer resources – saving the costs associated with hiring staff. You'll also be able to more easily scale to meet business demand.

- **Systems Expertise:** It can be challenging – if not impossible – for front desk staff to master every system that powers a hotel or an entire hotel portfolio. Cloud5 has extensive knowledge of hospitality systems.

- **Hospitality Experience:** Cloud5 has 20+ years of experience working with hospitality companies. We understand that time spent on systems resolution is time away from guests. We minimize the effect of systems issues for clients.

- **One-call Resolution:** When there's a problem with one system, it often impacts others. That means calls to multiple vendors – and potentially hours on the phone. Our clients simply call us and we troubleshoot with vendors.

- **Trouble-shooting Pros:** We familiarize ourselves with clients' systems, escalation procedures and vendor contracts. That enables us to identify the source of an issue and work with vendors to resolve it quickly with minimal disruptions.

Cloud5 Advantage

- Trusted Hospitality Partner for 20+ Years.
- Technology Experts Serving Thousands of Hotels - from Economy to Luxury Brands.
- Highly Skilled Network Engineering & Support Team.
- Scalable Workforce to Adapt to Your Needs.
- Flexible Technical Support - by Contract or Time and Materials.

Our Expertise

- Highly Skilled Support.
- Network Assessment, Engineering & Engineering.
- On-Property Technology Audits.
- Monthly, Quarterly, Semi-Annual, Annual Preventative Maintenance /Well Checks.
- Dedicated 24/7/365 Phone Support.

Cloud5's Project Management Services keep your systems functioning at peak performance and your staff focused on assisting guests.

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