

Cloud5 Dispatch Services



Your Onsite Technology Partner

As properties resume business operations and ramp up for the post-pandemic travel boom, brands, owners and franchisees must restore service levels while challenged by limited onsite staffing. Unfortunately, technology issues won't wait until staff levels return to pre-pandemic levels. In the meantime, everything from offline POS stations to Ticket Management will require specialized knowledge to maintain.

Cloud5 Dispatch Services provide a nationwide network of qualified service technicians that helps you prevent and address property technology issues and resume business operations quickly and effectively.

Our Team, Your Technology Strategy

- **Business Continuity:** Qualified technicians are available when and where you need them. They're backed by an above-property team of hospitality technology professionals and emergency services resources with the expertise you need.
- **Technology Rollouts:** Cloud5's nationwide workforce can train your staff on how to implement and use technology or we can deploy IT solutions from small to large scale, in both metro and rural areas.
- **Trends Identification:** Superior call tracking, ticket management and reporting capabilities will give you greater insight into the trends impacting your hotel operations so you can make more informed decisions.
- **Personalized Service:** Our partnership begins with Cloud5 Project Management, a team who works with you to map out technology priorities, locations and ongoing projects and set goals to satisfy your stakeholders. They'll stay with you every step of the way to perform quality checks and insure deliverables are met precisely as promised.

Cloud5 Advantage

- Trusted Hospitality Partner for 20+ Years.
- Technology Experts Serving Thousands of Hotels - from Economy to Luxury Brands.
- Highly Skilled Network Engineering & Support Team.
- Scalable Workforce to Adapt to Your Needs.
- Flexible Technical Support - by Contract or Time and Materials.

Our Expertise

- Highly Skilled Onsite Support.
- Network Assessment, Engineering & Configuration.
- On-Property Technology Audits.
- Monthly, Quarterly, Semi-Annual, Annual Preventative Maintenance /Well Checks.
- Management Change IT Discovery.
- Dedicated 24/7/365 Phone Support.

Cloud5's Dispatch Services provide a vast network of skilled technicians at a moment's notice.

