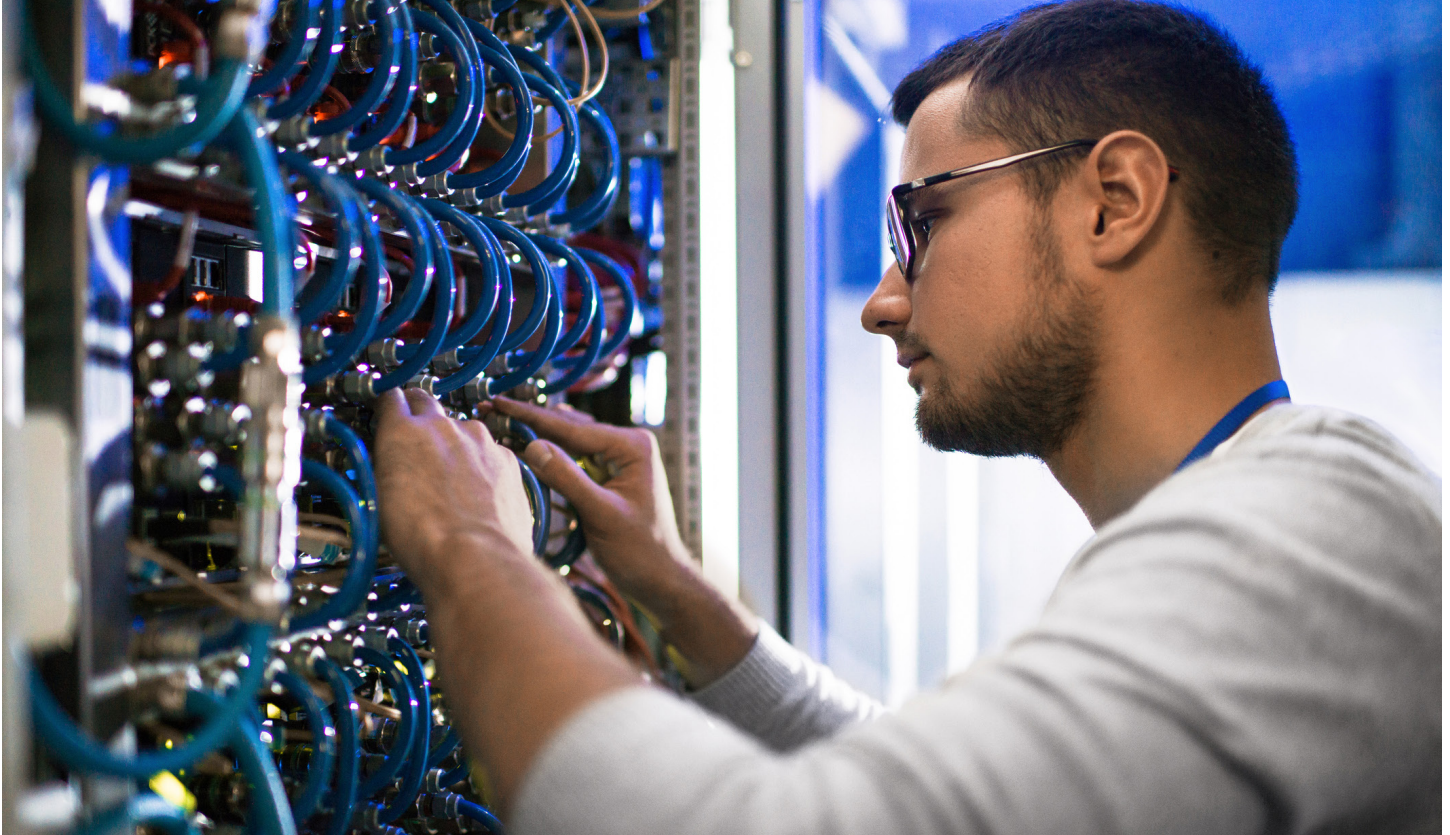


Managed Service Desk: Managed Server Support Activities



Cloud5's Managed Service Desk includes server monitoring and management, to support the day-to-day activities of a hotel's server environment. The chart below provides further information on the exact activities offered as part of this service:



| SERVICE TYPE | DESCRIPTION | INCLUDED | ADD ON |
|--------------------------------------|--------------------------------------|----------|--------|
| Unlimited 24x7 Remote Server Support | Monitoring for performance issues | ✓ | |
| | Performing regular maintenance tasks | ✓ | |
| | Installing security updates | ✓ | |
| | Troubleshooting server problems | ✓ | |

Ready to Learn More?

Visit our website at www.cloud5.com to learn more about Cloud5's Managed Services Solutions or contact us directly at sales@cloud5.com to schedule a conversation today!