

# Managed Service Desk: Managed Data Protection Support Activities



Cloud5's Managed Data Protection team works with each client to develop a customized backup and recovery approach based on the property's unique IT environment and specific needs, as well as its budget. It also helps properties establish a security baseline to better guard against cyber threats. Included in this service offering is:

SERVICE TYPE	DESCRIPTION	INCLUDED	ADD ON
Data Back Up	Developing and implementing data backup plans	✓	
	Assisting with determining what data to backup, how often to back it up, and where to store the backups	✓	
	Installing and configuring backup software and setting up backup schedules	✓	
	Monitoring and maintenance of backup system	✓	
Data Back Up Recovery	Restoring the data from the backups	✓	
	Assisting with getting systems back up and running	✓	
Firewall Management	Determining the type of firewall, features, and the placement of the firewall	✓	
	Installing the firewall hardware and software	✓	
	Configuring the firewall rules	✓	
	Testing the firewall to ensure that it is working properly	✓	
	Monitoring firewalls for security threats and performance issues	✓	
	Performing maintenance tasks	✓	
	Performing security assessments of firewalls		✓
Data Back Up Recovery	Phishing simulations	✓	
	Security awareness campaigns	✓	
	Security coaching	✓	

## Ready to Learn More?

Visit our website at [www.cloud5.com](http://www.cloud5.com) to learn more about Cloud5's Managed Services Solutions or contact us directly at [sales@cloud5.com](mailto:sales@cloud5.com) to schedule a conversation today!