

# Cloud5 In-Room Entertainment



## Cloud5 Supported.

Give your guests the TV experience they expect with the reliability and support your property deserves. Cloud5 provides many properties with in-room entertainment and Free-to-Guest (FTG) TV solutions, backed by the same superior service, network expertise, and 5-star support that over 900 hotels trust.

As a top-ranked MSP provider with 20+ years of hospitality experience, we ensure seamless installation and ongoing support, so you can focus on delivering an exceptional stay. Let's upgrade your property to Cloud5's latest FTG TV experience.

**Contact us today!**



### Cloud5 Benefits:

**One Hand to Shake:** Cloud5 delivers in-room entertainment, TV, internet, and Voice services under one roof, simplifying vendor management and providing a single, reliable point of contact for your mission-critical systems.

**One Process to Follow:**

Our experienced project managers and certified technicians ensure every installation is smooth, efficient, and hassle-free.

**One Call to Make:**

In the event your property needs help, our expert support staff and dedicated customer success managers are available 24/7 to assist and rapidly resolve issues.

### The Cloud5 Difference:

- 20+ years of hospitality technology expertise
- Triple play solution provider: HSIA Voice + TV + in-room entertainment
- Dedicated Customer Success Managers
- In-house project management office with deep hospitality expertise
- 24/7 support and service desk
- 5-star rated install teams
- Consistently ranked #1 LSP for over 900 hotels.
- Mitel Partner of the Year 2021, 2022 & 2023
- Full North American Coverage

## Cloud5 In-Room Entertainment and Free-to-Guest



### Marriott GRE:

As an approved in-room entertainment provider, Cloud5 powers the following for over 900 properties.

- **Interactive Channel Guide:** View program descriptions and TV schedules
- **Welcome Message:** Tied to the PMS system and, welcome each guest by name
- **View Amenities:** Order food, book spa appointments, request more towels, etc. from the guest room remote
- **View the bill and check out**
- **Streaming Applications:** Provides built-in access to Netflix, YouTube, Pandora, & more

### Free-To-Guest:

Cloud5 also provides a complete free TV channel lineup via the DISH® Network.

- Comprehensive channel lineup, powered by DISH® Smartbox
- Commercial grade dishes 3X more powerful than residential dishes and built to withstand the elements
- DISH® Smartbox head-end overbuilt for failover and self-healing to ensure consistent programming services

