# Cloud5 GRE & FTG



# Marriott Approved. Cloud5 Supported.

Give your guests the TV experience they expect with the reliability and support your property deserves. Cloud5 provides Marriott properties with Guest Room Entertainment (GRE) and Free-to-Guest (FTG) TV solutions, backed by the same superior service, network expertise, and 5-star support that over 900 Marriott hotels trust.

As a top-ranked Marriott GPNS provider with 20+ years of hospitality experience, we ensure seamless installation and ongoing support, so you can focus on delivering an exceptional stay. Let's upgrade your property to Marriott's latest TV experience.



# Contact us today!

## Cloud5 Benefits:

**One Hand to Shake:** Cloud5 delivers GRE, GPNS, and Voice services under one roof, simplifying vendor management and providing a single, reliable point of contact for your mission-critical systems.

#### One Process to Follow:

Our experienced project managers and certified technicians ensure every installation is smooth, efficient, and hassle-free.

#### One Call to Make:

In the event your property needs help, our expert support staff and dedicated customer success managers are available 24/7 to assist and rapidly resolve issues.

#### The Cloud5 Difference:

- 20+ years of hospitality technology expertise
- Marriott approved triple play solution provider:
  GPNS + Voice + GRE
- Dedicated Marriott Customer Success Managers
- In-house project management office with deep hospitality expertise
- 24/7 support and service desk
- 5-star rated install & support teams
- Consistently ranked #1 LSP for Marriott GPNS
- Mitel Partner of the Year 2021, 2022 & 2023
- Full North American Coverage

# Cloud5 Guest Room Entertainment and Free-to-Guest



## **Marriott GRE:**

As a Marriott approved GRE provider, Cloud5 powers the following for Marriott properties:

- Interactive Channel Guide: View program descriptions and TV schedules
- Welcome Message: Tied to the PMS system, welcome each guest by name
- View Amenities: Order food, book spa appointments, request more towels, etc. from the guest room remote
- View the bill and check out
- Streaming Applications: Provides built-in access to Netflix, YouTube, Pandora, & more

# **Marriott Free-To-Guest:**

Cloud5 also provides a complete free TV channel lineup via the DISH® Network.

- Comprehensive channel lineup, powered by DISH® Smartbox
- Commercial grade dishes 3X more powerful than residential dishes and built to withstand the elements
- DISH® Smartbox head-end overbuilt for failover and self-healing to ensure consistent programming services
- Marriott Approved Channel Lineup and Premium Channel Packages

